The 2-1-1 Resource Room provides a quiet and confidential setting for employees to search the 2-1-1 database, chat live with a 2-1-1 representative, call for assistance or read informational materials – right from the comfort of their office.

To get started, simply supply the office space, a computer, phone and desk and 2-1-1 will do the rest.

For program information, contact Nhora Plehn CRS-DC Community Resource Manager, at 404.614.1018 or nplehn@unitedwayatlanta.org.
CORPORATE FAMILY ASSISTANCE PROGRAM

United Way of Greater Atlanta’s Corporate Family Assistance Program (CFAP) advocates on behalf of individuals and families in crisis within the 13-county Greater Atlanta region. They receive emergency financial support and/or resources through a network of community-based agencies — all of which are partner agencies with United Way’s 2-1-1. The financial aid typically helps resolve a crisis or stabilizes the individual/family circumstance.

Because many CFAP candidates are gainfully employed, they do not qualify for public assistance programs, so they often fall through the safety net for assistance. Without the support of United Way’s 2-1-1 team, CFAP candidates might not be able to meet their daily living expenses when an emergency occurs.

HOW THE PROGRAM WORKS

The program currently partners with 40 agencies that provide short-term case management to help those in need resolve crises. The 2-1-1 partner agencies try to meet an individual’s needs — such as assistance after a house fire — by utilizing agency funds which are combined with additional dollars donated by CFAP’s corporate sponsors (Gas South and Publix).

Under the supervision of a manager, certified program specialists get referrals from the 2-1-1 Contact Center agents, corporate sponsors and other community-based agencies. The needs are then assessed and efforts are coordinated with the partner agencies.

Counties We Serve

6 Categories of Need:

- Rent
- Electric
- Mortgage
- Water
- Gas
- Emergency Housing

Extenuating Circumstances

- Illness or emergency hospitalization
- Loss of family member from death/abandonment
- Loss of basic resources
- Damage/Loss of home due to natural disaster
- Crime Victimization
- Domestic violence
- Leave of absence from a job
- Loss/Delayed payment (job, child support, SSI, SSDI)
- Medical equipment and prescription costs

2-1-1 United Way of Greater Atlanta

[Call. Click. Connect.]